

# **Ardensawah Farm**

**St Levan Penzance**

**Cornwall TR19 6JL**

**Tel: 01736 871520**

**e-mail: [info@porthcurnofarmholidays.com](mailto:info@porthcurnofarmholidays.com)**

**[www.porthcurnfarmholidays.com](http://www.porthcurnfarmholidays.com)**

## **Payment Details**

**Thank you for your booking.**

**Deposits can be paid by cheque or credit card**

**Cheques payable to: Mrs J Semmens**

**To pay by debit/credit card please phone Janet on 01736 871520.**

**Please note there will be a small charge of 2.5 – 3% on all credit/business cards – no charge for debit cards.**

**The balance of your holiday can be paid on arrival/departure by cash, cheque or debit/credit card .**

## **Booking & Cancellation Policy**

To confirm a booking, a deposit of the first night in advance or 20% of the total whichever is the greater, is payable within 7 days. For a one night stay full payment is required in advance. Should the deposit not be received on time we will endeavor to contact

you before we re-let the room.

In the case of a cancellation the deposit will be refunded, less £5 per person for administration if accommodation can be re-let. Alternatively, should a cancellation be necessary but you wish to re-book at a later date, we will happily hold the deposit for 12 months to be used against the future booking.

Guests are reminded that once a deposit is paid, they are liable in case of late cancellation (less than 3 days) to pay up to two thirds of the total cost of the holiday if we are unable to re-let the rooms.

We would recommend that guests look into taking out their own holiday insurance.

We do have an access statement available. If you would like a copy please email or telephone a request.

For any further information please feel free to contact us on 01736 871520 or [info@porthcurnofarmholidays.com](mailto:info@porthcurnofarmholidays.com)

Janet Semmens